

WACHTEL

Found in the best bakeries of the world

Newsletter März 2020

Dear WACHTEL customers and friends,

we take the current developments around COVID-19 very seriously. The health of our employees and customers is our top priority. For this reason, we have postponed some customer visits until further notice. Although we have to physically distance ourselves temporarily. As your reliable partner we will be there for you by phone and email around the clock.



Thankfully, we haven't had any positive coronavirus infections in our company yet. As a precaution, we have already divided our departments and offices into separate teams: Team A (on site) and Team B (home office). We ask for your understanding, should our return call take a little bit longer than you are used to from us.

As bakery oven and cooling manufacturer, we will continue to try to maintain the supply chain within the food supply. For this reason, our customer service will remain available for you (unless otherwise specified by the authorities). Here we operate with separate teams, too. Our customer service will continue to carry out important dates and service assignments. Maintenance, cosmetic repairs and other non-time-critical on-site appointments will be postponed until further notice. In our two German plants, production continues with restrictions.

We will get through this crisis in an inventive and solidary manner. I wish all of us in these turbulent times - stay healthy!

Yours sincerely,

Oliver Frey

CEO WACHTEL GmbH